

NPCI/2023-24/NACH/008

August 18, 2023

To,

All NACH Member Banks

Mandate duration and mandatory final collection date

The mandate management system facilitates the acceptance, digitization, processing, and transmission of mandates across banks, allowing customer requests for debits based on amounts and periodicity through NACH. In order bring in more robustness in the process it has been decided to implement the following measures

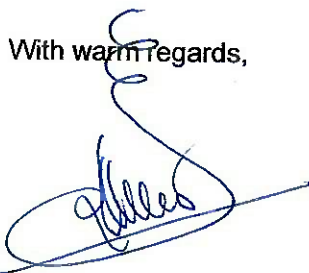
1. **Maximum period for which a mandate can be issued:** Mandate can be issued for a maximum duration of 30 years from the date of issuance. Validation will be built in the central system to accept only the mandates that are for a duration of 30 years or below.
2. **Final collection date (end date) of mandate to be mandatory:** It has been decided to remove the option of "until cancelled" for all categories of mandates, it will be mandatory to provide the Final collection date (end date) for all the categories of mandates. Refer to point 1 above the end date cannot be more than 30 years from the date of the mandate.

Apart from the above it has been decided to discontinue A001 (API Mandate) category code. This is a generic code and hence not serving any purpose. All the stakeholders should present the mandate with relevant category codes only.

This will be effective October 01, 2023.

This is applicable for all forms (physical as well as electronic) of mandates. The information herein may be disseminated to all the concerned.

With warm regards,



Giridhar G.M.

(Chief – Offline product operations & technology)